6th February 2023

Notice to introduce a new Windows Service for ITAS APIs

Hivedome will be introducing a new Windows Service included in ITAS Services version 8.17.0

Background

ITAS Services version 8.17.0 will introduce a new Windows Service that will replace three existing services:

New Service	Services To Be Replaced
ITAS-NG Notifications Service	ITAS-NG Audit Poll Service
	ITAS-NG Email Alert Poll Service
	ITAS-NG Email Send Service

The new consolidated service will improve performance and serviceability as well as creating a framework for that can be utilised for future features.

Requirements

It's unlikely that any action will be required as the ITAS-NG Notifications Service should be deployed as part of ITAS Services 8.17.0. But the ITAS-NG Audit Poll Service, ITAS-NG Email Alert Poll Service & ITAS-NG Email Send Service should not be running. To prevent them restarting automatically after the next server restart, their status' can be changed to Disabled.

For more information or assistance with this feature, please contact your ITAS representative or support team.