

1st August 2023

Notice to deprecate ITAS-NG Audit Poll Service Windows Service

Hivedome will be deprecating the ITAS-NG Audit Poll Service Windows Service in ITAS Services version 8.19.0

Background

Back in February 2023 we sent notification that we would introduce a new Windows Service that will replace three existing services:

New Service

ITAS-NG Notifications Service

Services To Be Replaced

ITAS-NG Audit Poll Service

ITAS-NG Email Alert Poll Service

ITAS-NG Email Send Service

The new consolidated service will improve performance and serviceability as well as creating a framework for that can be utilised for future features.

Requirements

It's unlikely that any action will be required as the ITAS-NG Notifications Service should be deployed as part of ITAS Services 8.17.0. But the ITAS-NG Audit Poll Service will be removed from your server/s during the deployment of ITAS Services version 8.19.0.

The ITAS-NG Email Alert Poll Service & ITAS-NG Email Send Service will remain in place but should not be running. To prevent them restarting automatically after the next server restart, their status' can be changed to Disabled. These services will be removed in a future ITAS Services version yet to be determined.

For more information or assistance with this feature, please contact your ITAS representative or support team.